

CHEC Issues New Service Rules and Regulations

CHEC's Board of Directors approved updates to the Cooperative's service rules and regulations effective April 1st. The updates primarily document Cooperative practices currently in place. One change that will impact a small percentage of our members will be the calculation of the late fee. In the event that a member's current monthly bill is not paid by the due date, which is twenty days past the date of the bill, the penalty will be either 2% of the past due balance or a \$5 minimum charge. Other changes pertain to underground services and service upgrade fees. Members will no longer be charged an additional fee to upgrade their service.

A schedule of charges will be included in the New Member Handbook. For the complete Services Rules and Regulations, please stop by our office in Buxton for a hardcopy, or click on the Electric Service tab to view them on our website.