

Cape Hatteras EC offers new energy efficiency programs to members

Cape Hatteras Electric Cooperative is excited to announce three new energy efficiency programs now being offered to its members.

Secondary Refrigerator/Freezer Turn-In

Beginning this month, CHEC will offer members \$100 bill credits for recycling their energy wasting, secondary refrigerators and freezers on Hatteras Island. In addition to a bill credit, CHEC will come to your home and remove the unit for free! To qualify, the refrigerator or freezer must be:



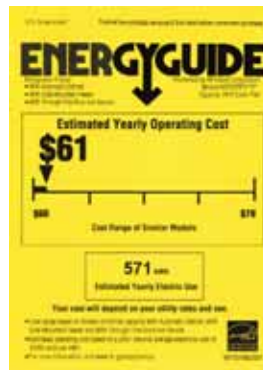
- ▼ Plugged in and working at the time of pick up
- ▼ A secondary unit, not your primary kitchen refrigerator
- ▼ A residential style refrigerator or freezer between 10 and 30 cubic feet
- ▼ Owned by rebate recipient

The program is limited to Hatteras Island residencies, two units per address. Download your application today from www.chec.coop or pick one up at CHEC's office in Buxton.

ENERGY STAR® Appliance Rebate

CHEC is now offering \$25 bill credits to members who purchase ENERGY STAR® appliances for their Hatteras Island home. By purchasing appliances that have earned the ENERGY STAR®, you can save money in energy costs while saving the environment. Rebates will be issued only for electric clothes washers, refrigerators, freezers, and dishwashers that carry the ENERGY STAR® label.

Original receipt and ENERGY STAR® EnergyGuide label must be submitted to CHEC as verification of sale with completed application. Download your application today from www.chec.coop or pick one up at CHEC's office in Buxton.



Financing Available for Purchase of ENERGY STAR® Appliances

Looking to make some energy efficient improvements to your home? CHEC members can now finance specific ENERGY STAR® appliance purchases through Cape Hatteras Electric Cooperative. CHEC has established a \$100,000 revolving loan account and is offering up to \$6,000 per member, per year, while funds last, toward the purchase of new ENERGY STAR® appliances. With a low interest rate of 5%, CHEC's loan program can help you save more on your electric bill each month by purchasing the following approved, highly efficient appliances:

- ▼ Marathon Water Heater
- ▼ Heat Pump ≥ SEER 15
- ▼ Central AC ≥ SEER 15
- ▼ Heat Pump Water Heater
- ▼ Ground Source Heat Pump

If you are interested in completing an application for financing, please contact our Customer Service Representatives at 252-995-5616 or stop by CHEC's office in Buxton.



CHEC and "Red Flags" Rule fight fraud

Effective January 1, Cape Hatteras Electric Cooperative and all other utilities must comply with the Federal Trade Commission's Red Flags Rule.

A "Red Flag" means a pattern, practice or specific activity that indicates the possible existence of identity theft. The purpose of the Red Flags Rule is to encourage creditors, like CHEC, to establish programs to detect, prevent and mitigate the damage caused by identity theft.

This means that when a member calls to obtain information or make changes to their account, CHEC's Customer Service Representative (CSR) will ask questions to help validate the

identity of the caller. If an applicant or member appears in person, a CSR will request photo identification before extending membership or making changes to an existing account.

Requests made on the CHEC website will also be verified by a follow up telephone call until a secure Extranet can be established for members. While these procedures may take a little more time, they are for the protection of our members, and that is always CHEC's first priority.

If your home is managed by a property management company please make sure that you have completed our Property Management Agreement



form to authorize communications of electric account information between CHEC and your property manager. Forms are available online at www.chec.coop or can be picked up at the office.

Touchstone Energy Sports Camps applications due March 31



The deadline for rising sixth, seventh and eighth graders to apply for the Touchstone Energy Sports Camps is Thursday, March 31. The Roy Williams basketball camp for boys will be held from June 18-22 at the University of North Carolina at Chapel Hill. The Kellie Harper basketball camp for girls will be

held from July 3-6 at North Carolina State University in Raleigh. Contact Laura Heitsenrether at (252) 995-7082 or laurah@chec.coop for further information. The two basketball scholarship winners will be announced by May 1.

Notice to CHEC members

CHEC will hold the Annual Meeting of Members on Monday, May 9, at the Cape Hatteras Secondary School in Buxton. Dinner and registration are from 6-7 PM. The business meeting will begin at 7 PM.



CHEC Scholarship packets due March 15



The CHEC Scholarship packets have been delivered to Cape Hatteras Secondary School's 2011 graduating seniors. The final due date for completed applications is Tuesday, March 15. Scholarships are available for three seniors: two four-year college scholarships and one two-year college or community college scholarship. The CHEC senior scholarship interviews are scheduled to begin on April 12.



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